The Berar General Education Society's

Sitabai Arts, Commerce & Science College Akola

1.4.1 Institution obtains feedback on the academic performance and ambience of the institution from various stakeholders, such as Students, Teachers, Employers, Alumni etc. and action taken report on the feedback is made available on institutional website (Yes or No)

ACADEMIC YEAR 2017-2022

Sitabai Arts, Commerce & Science College, Akola
Report on Analysis of Feedback

Academic Year 2017-18

The college obtains feedback on academic performance and ambience of the institution from stakeholders. The objective of collecting feedback from stakeholders is to understand the impact of efforts taken by institution to improvethe quality of education and to lead towards the holistic development of students.

Feedback regarding support and education facilities, infrastructure and services provided in the college is collected from the stakeholders. The data is analyzed to understand the views, suggestions of the stakeholders and to take action accordingly.
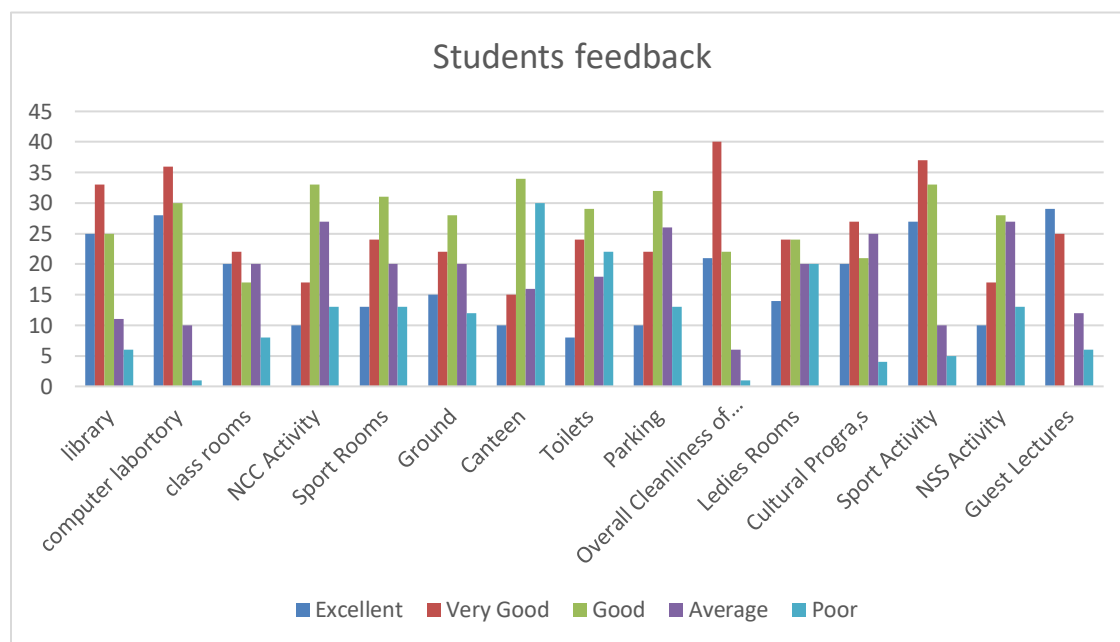
Student's Feedback

The feedback from students is collected to improve and further strengthen infrastructure facilities, curricular, co-curricular and extra-curricular activities and maintain the quality of teaching-learning process in college.

Tabular Representation of Students Feedback Response:

Question Number	Evaluation Point	Response in %				
		Excellent	Very Good	Good	Average	Poor
1	Library	25	33	25	11	6
2	Computer Laboratory	28	36	25	10	1
3	Class rooms	20	22	30	20	8
4	NCC Activity	8	15	17	17	43
5	Sports rooms	13	24	30	20	13
6	Ground	15	22	31	20	12
7	Canteen	10	16	28	16	30
8	Toilets	8	18	34	18	22
9	Parking	10	22	29	26	13
10	Overall Cleanliness of College Campus	21	40	32	6	1
11	Ladies Room	14	24	22	20	20
12	Cultural Programs	20	27	24	25	4
13	Sports activities	27	37	21	10	5
14	NSS activities	10	17	33	27	13
15	Guest Lectures	29	25	28	12	6

Graphical Representation of Students Feedback Response:

Students feedback

With reference to the responses received, it is found that students are content with the facilities and services provided by the college. However, certain specific suggestions of the students are also reflected in the responses which have been duly addressed.

Action Taken

As feedback received from students and changing need of time, around 50 computers are added to the existing stock of computers. Housekeeping staff are instructed to further maintain the overall cleanliness in the campus.
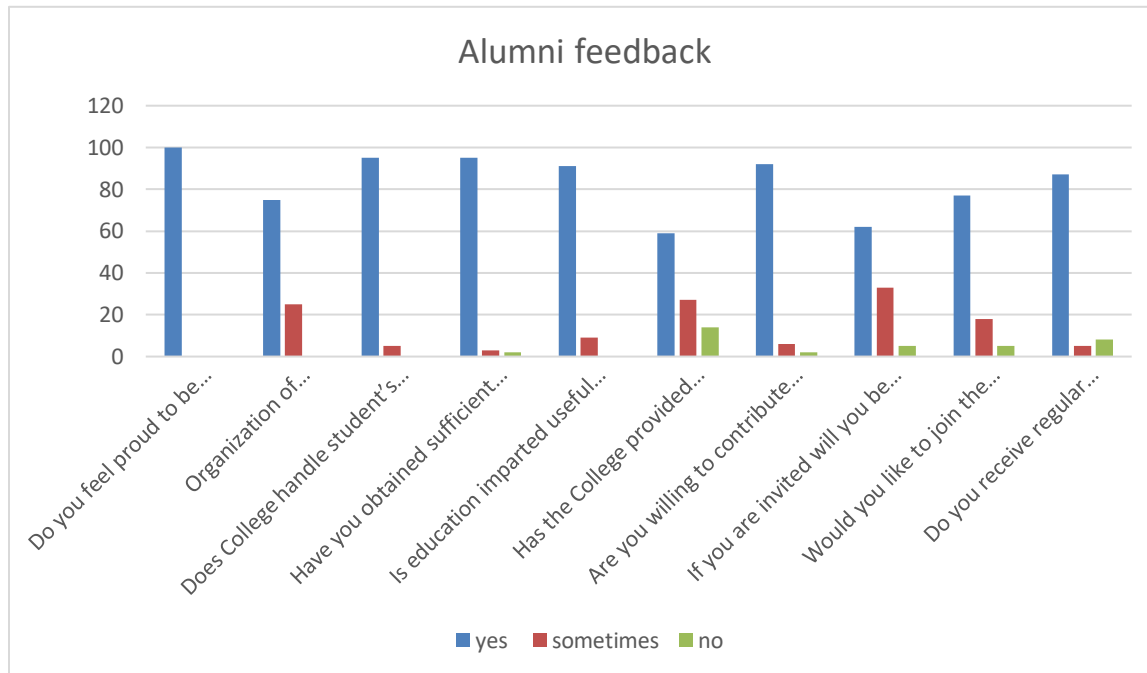
Alumni Feedback

Alumni feedback offers important perspectives for evaluating academic programmes and services provided by the college. They provide us the inputs regarding improvement in facilities and employability of our students.

Tabular Representation of Alumni Feedback Response:

Question No.	Evaluation Point	Response in %		
		Yes	Sometimes	No
1	Do you feel proud to be Alumni?	100	00	00
2	Organization of activities(Curricular/Cocurricular/Extracurricular)	75	25	00
3	Does College handle student's grievances properly?	95	5	00
4	Have you obtained sufficient technical knowledge?	95	3	2
5	Is education imparted useful and relevant in your present job?	91	9	00
6	Has the College provided ample placement opportunities?	59	27	14
7	Are you willing to contribute to the development of the college?	92	6	2
8	If you are invited will you be interested to guide students?	62	33	5
9	Would you like to join the college Alumni Association?	77	18	5
10	Do you receive regular updates through Mails/Calls/SMS etc ?	87	5	8

Graphical Representation of Alumni Feedback Response:

As per the data received, it can be noted that alumni have expressed their satisfaction with the overall process adopted by the college. From rapport building with students to knowledge sharing to staying connected, alumni are proud of their *alma mater*. The contributions from the alumni in the form of their valuable suggestions have always helped the college grow in the right direction. College has tried to incorporate the suggestions so received.

Action Taken

College has organized more activities involving active participation of the students. The Placement Cell of the college organized pool campus drive of various companies in the college. College arrange the various program of various opportunities with alumni association of college.
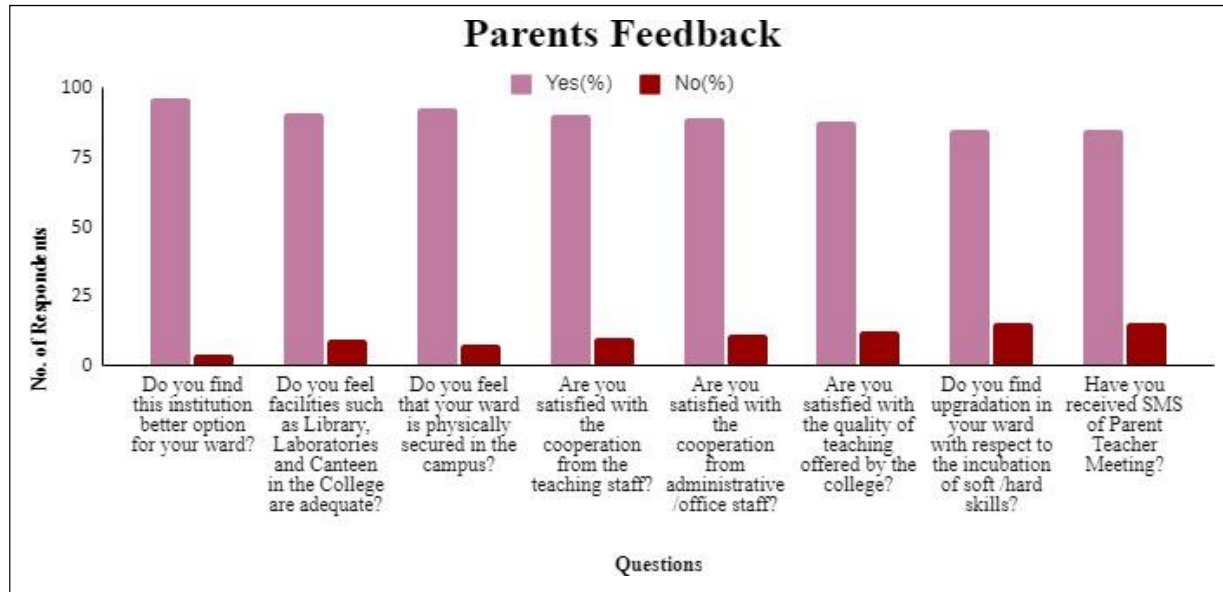
Parents Feedback

Parents are one of the important stakeholders for the college. Their feedback about the college helps the institute understand their perception about the college. Their valuable suggestions help the college in designing activities to further improve their ward's learning experiences.

Tabular Representation of Parents Feedback Response:

Question No.	Evaluation Point	Response in %	
		Yes	No
1	Do you find this institution better than others for your ward?	96	4
2	Do you feel facilities such as Library, Laboratories and Canteen in the College are adequate?	91	9
3	Do you feel that your ward is physically secured in the campus?	92	8
4	Are you satisfied with the cooperation from the teaching staff?	90	10
5	Are you satisfied with the cooperation from administrative /office staff?	89	11
6	Are you satisfied with the quality of teaching offered by the college?	88	12
7	Do you find up-gradation in your ward with respect to the incubation of soft /hard skills?	85	15
8	Have you received SMS of Parent Teacher Meeting?	85	15

Graphical Representation of Parents Feedback Response:

Parents Feedback

From the above responses, it can be ascertained that parents are satisfied with the general working of the college, the teaching-learning process and assurance of safe environment in the college. Their valuable indicative suggestions are being taken care of.

Action Taken

Training sessions on soft skills enhancement and domain-specific lectures are integral part of the teaching-learning process in the college. As per suggestions received, further value addition programmes are being planned for the holistic development of the students.

Sitabai Arts, Commerce & Science College, Akola
Report on Analysis of Feedback

Academic Year 2018-19

The college obtains feedback on academic performance and ambience of the institution from stakeholders. The objective of collecting feedback from stakeholders is to understand the impact of efforts taken by the college to improvethe quality of education and to lead towards the holistic development of students.

Feedback regarding support and education facilities, infrastructure and services provided in the college is collected from the stakeholders. The data is analyzed to understand the views, suggestions of the stakeholders and to take action accordingly.
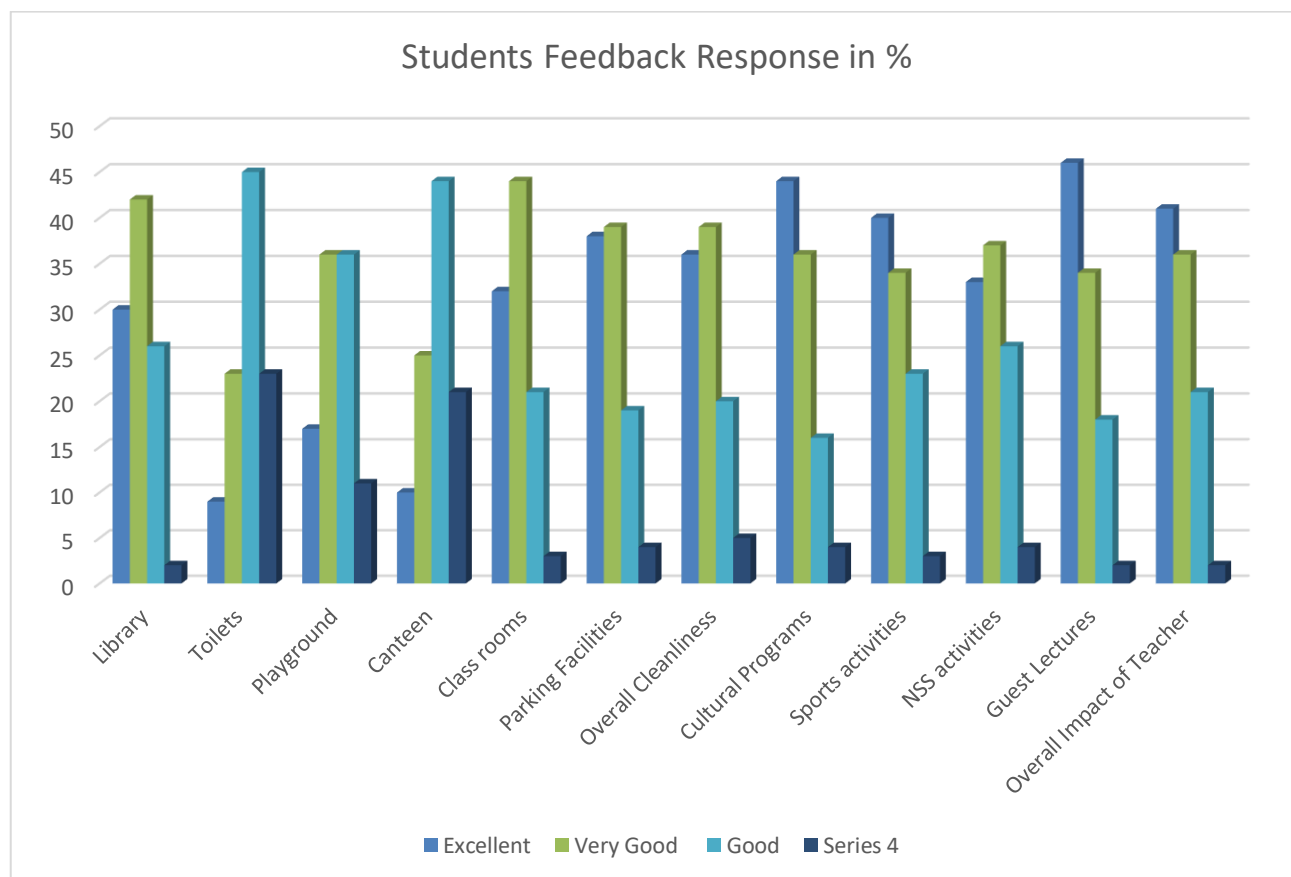
Students Feedback

The college seeks students' observation and opinion as regards infrastructural facilities and services provided to further improve the same.

Tabular Representation of Students Feedback Response:

Question No.	Evaluation Point	Response in %			
		Excellent	Very Good	Good	Satisfactory
1	Library	30	42	26	2
2	Toilets	9	23	45	23
3	Playground	17	36	36	11
4	Canteen	10	25	44	21
5	Class rooms	32	44	21	3
6	Parking Facilities	38	39	19	4
7	Overall Cleanliness	36	39	20	5
8	Cultural Programs	44	36	16	4
9	Sports activities	40	34	23	3
10	NSS activities	33	37	26	4
11	Guest Lectures	46	34	18	2
12	Overall Impact of Teacher	41	36	21	2

Graphical Representation of Students Feedback Response:

Students Feedback Response in %

(Chart legend: Excellent, Very Good, Good, Series 4)

Categories: Library, Toilets, Playground, Canteen, Class rooms, Parking Facilities, Overall Cleanliness, Cultural Programs, Sports activities, NSS activities, Guest Lectures, Overall Impact of Teacher

As per the feedback received, it is observed that students are happy with the overall environment and the facilities of the college. The suggestions of the students are taken into consideration.

Action Taken

Considering suggestions from students, canteen facilities are upgraded and the upkeep of the general facilities are also given due importance.
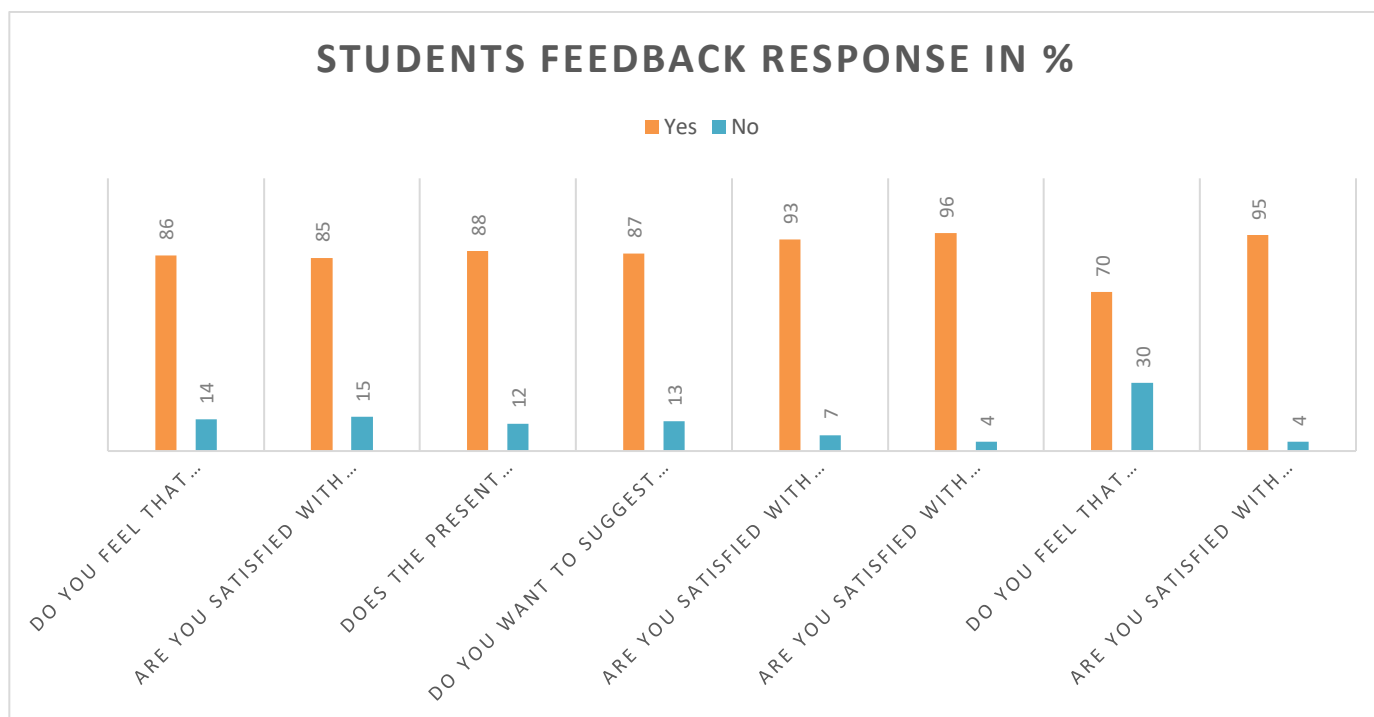
Students Feedback on curriculum

Students Feedback on curriculum of the college strengthens the quality of activities in the college.

Tabular Representation of Students Feedback Response:

Question No.	Evaluation Point	Response in %	
		Yes	No
1	Do you feel that present universities syllabus is useful to shape your career?	86	14
2	Are you satisfied with the syllabus in terms of job opportunities?	85	15
3	Does the present curriculum enhance your professional skills ?	88	12
4	Do you want to suggest any changes in your curriculum?	87	13
5	Are you satisfied with the internal assessment system prescribed by the University?	93	7
6	Are you satisfied with the research facility provided by the institute?	96	4
7	Do you feel that number of computers available in the computer lab is do equivate for student use?	70	30
8	Are you satisfied with the central library facility and services ?	95	5

Graphical Representation of Students Feedback Response

STUDENTS FEEDBACK RESPONSE IN %

Yes ■ No

	Yes	No
DO YOU FEEL THAT …	86	14
ARE YOU SATISFIED WITH …	85	15
DOES THE PRESENT …	88	12
DO YOU WANT TO SUGGEST …	87	13
ARE YOU SATISFIED WITH …	93	7
ARE YOU SATISFIED WITH …	96	4
DO YOU FEEL THAT …	70	30
ARE YOU SATISFIED WITH …	95	4

On the basis of above feedback, it is worth noting that parents are very much satisfied with the quality of teaching, learning resources and the support received from the staff members.

Action Taken

As per responses from students and parents, the college has introduced various add-on certificate and diploma courses in the various subjects in BA and MA students and has also planned to introduce new job oriented courses for the students from the next academic year.
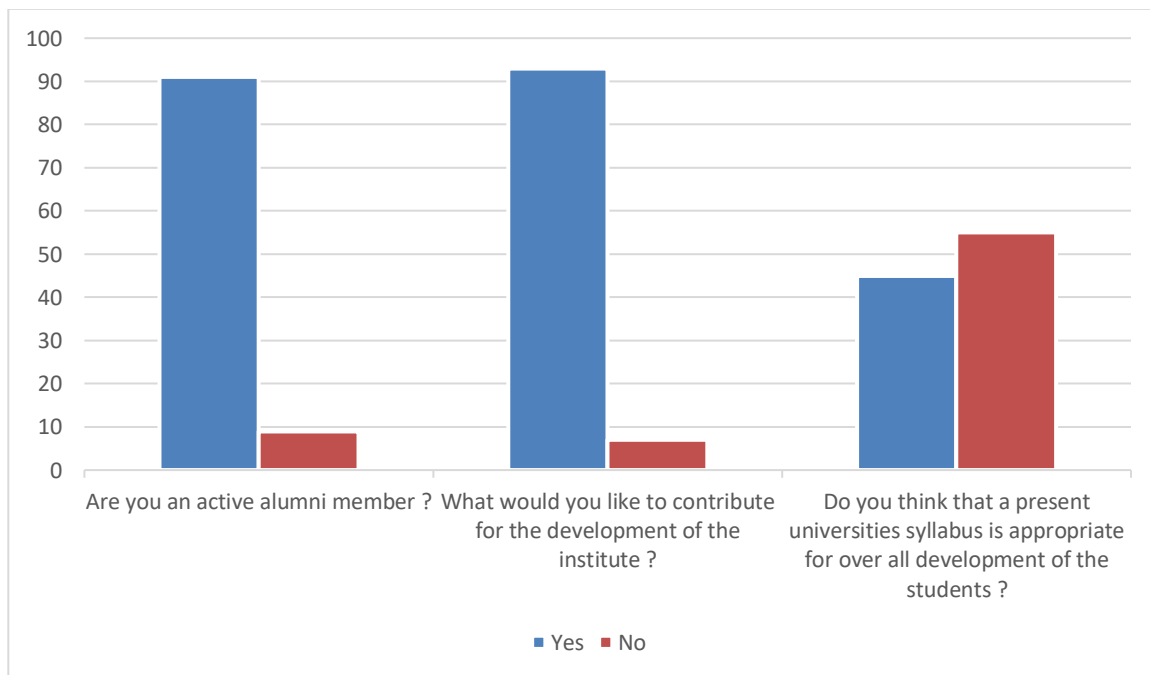
Alumni Feedback on Syllabus:

The feedback from the alumni on various aspects is collected to know the views and suggestions of alumni.

Tabular Representation of Alumni Feedback Response in %:

Questions	Yes	No
Are you an active alumni member ?	91	9
What would you like to contribute for the development of the institute ?	93	7
Do you think that a present universities syllabus is appropriate for over all development of the students ?	45	55

Graphical Representation of Alumni Feedback Response in %:

It is observed that most of the alumni students agree that the curriculum is updated regularly, meets their expectations, helps in developing career goals and relevant to real life issues.

Action Taken: The suggestions based on feedback are communicated to the management of the institute and the Bos of SGB Amravati University.
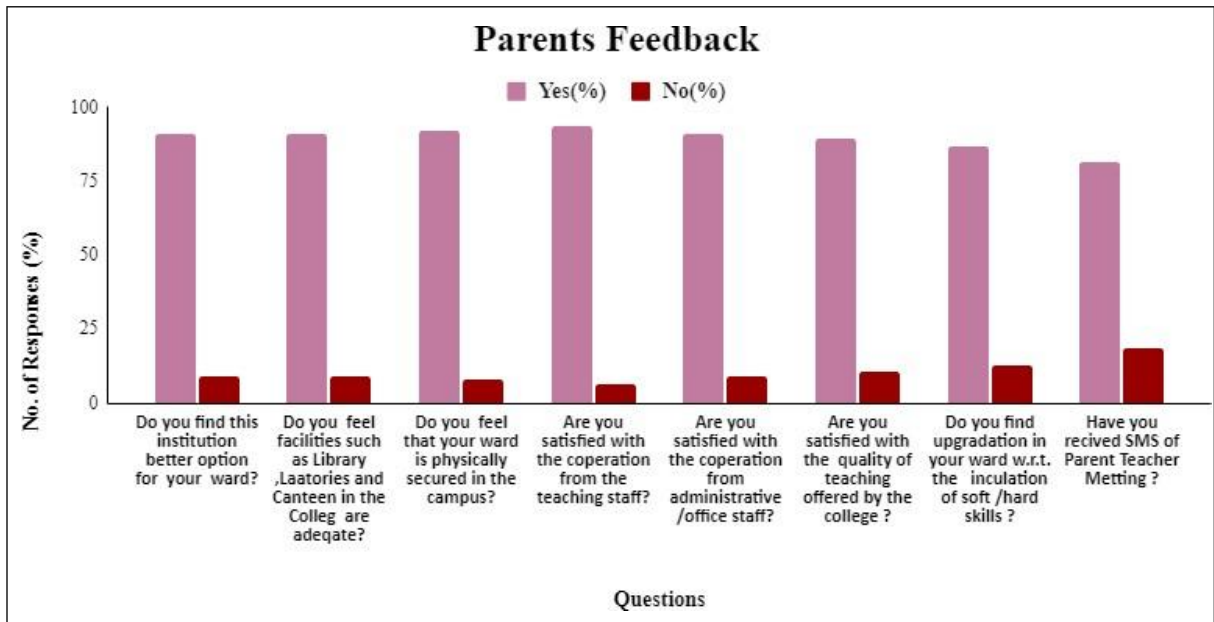
Parents Feedback:

The feedback from the parents is collected to understand their opinion on the quality of services and facilities provided by college.

Tabular Representation of Parents Feedback Response:

Question No.	Evaluation Point	Response in %	
		Yes	No
1	Do you find this institution better other for your ward?	91	9
2	Do you feel facilities such as Library, Laboratories and Canteen in the College are adequate?	91	9
3	Do you feel that your ward is physically secured in the campus?	92	8
4	Are you satisfied with the cooperation from the teaching staff?	93	7
5	Are you satisfied with the cooperation from administrative /office staff?	91	9
6	Are you satisfied with the quality of teaching offered by the college?	89	11
7	Do you find up-gradation in your ward with respect to the incubation of soft /hard skills?	87	13
8	Have you received SMS of Parent Teacher Meeting?	81	19

Graphical Representation of Parents Feedback Response

With reference to the responses received, it is observed that parents are highly satisfied with the facilities provided in the campus. They are appreciative of the cordial approach extended by the staff members.

Action Taken

Parents' valuable suggestions for further improvement have been taken into consideration. College has planned to conduct more value addition programmes.

Sitabai Arts, Commerce & Science College, Akola
Report on Analysis of Feedback

Academic Year 2019-20

The college obtains feedback on academic performance and ambience of the institution from stakeholders. The objective of collecting feedback from stakeholders is to understand the impact of efforts taken by institution to improvethe quality of education and to lead towards the holistic development of students.

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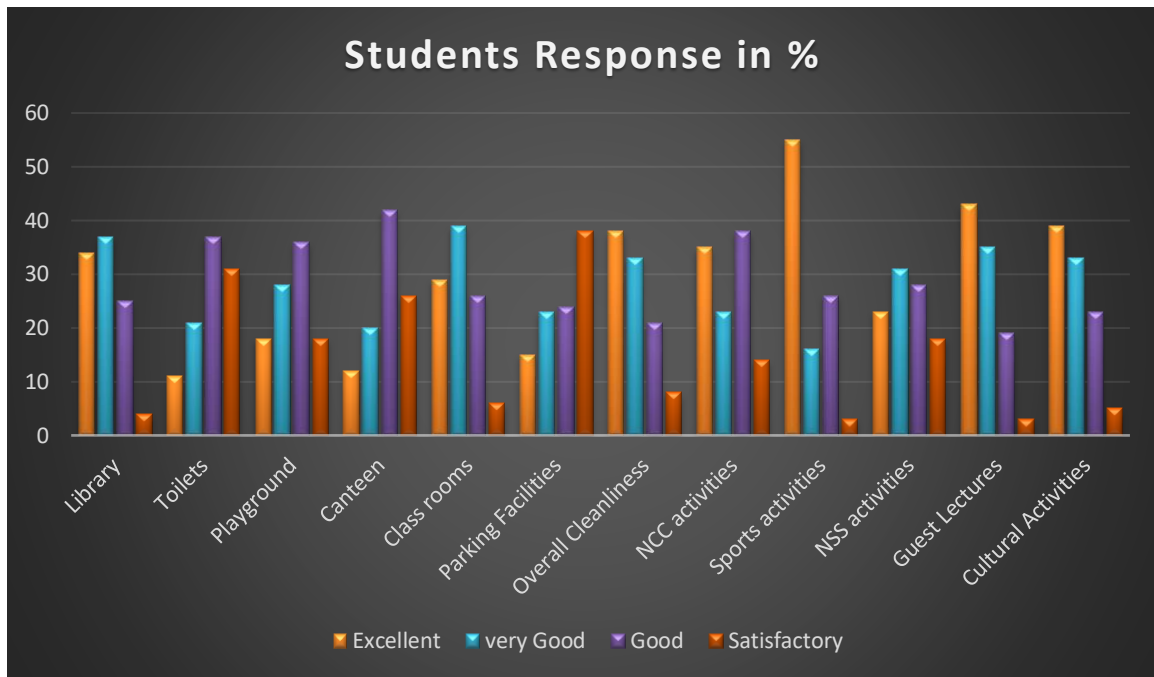
Student's Feedback

Students, as important stakeholders of the college, provide suggestions regarding their overall learning experiences including curricular, co-curricular and extracurricular activities.

Tabular Representation of students Feedback Response:

Question No.	Evaluation Point	Response in %			
		Excellent	Very Good	Good	Satisfactory
1	Library	34	37	25	4
2	Toilets	11	21	37	31
3	Playground	18	28	36	18
4	Canteen	12	20	42	26
5	Class rooms	29	39	26	6
6	Parking Facilities	15	23	24	38
7	Overall Cleanliness	38	33	21	8
8	NCC activities	35	23	38	14
9	Sports activities	55	16	26	3
10	NSS activities	23	31	28	18
11	Guest Lectures	43	35	19	3
12	Cultural Activities	39	33	23	5

Graphical Representation of Students Feedback Response:

As per the data collected from students it is observed that, students are comfortable with the overall cleanliness in the campus. They are satisfied the infrastructure and other facilities including sports facilities provided by the college.

Action Taken

With response to the feedback analysis, the college enhanced its indoor game facilities and also hired the sports facilities. The college strives to further improve the overall ambience of the campus.
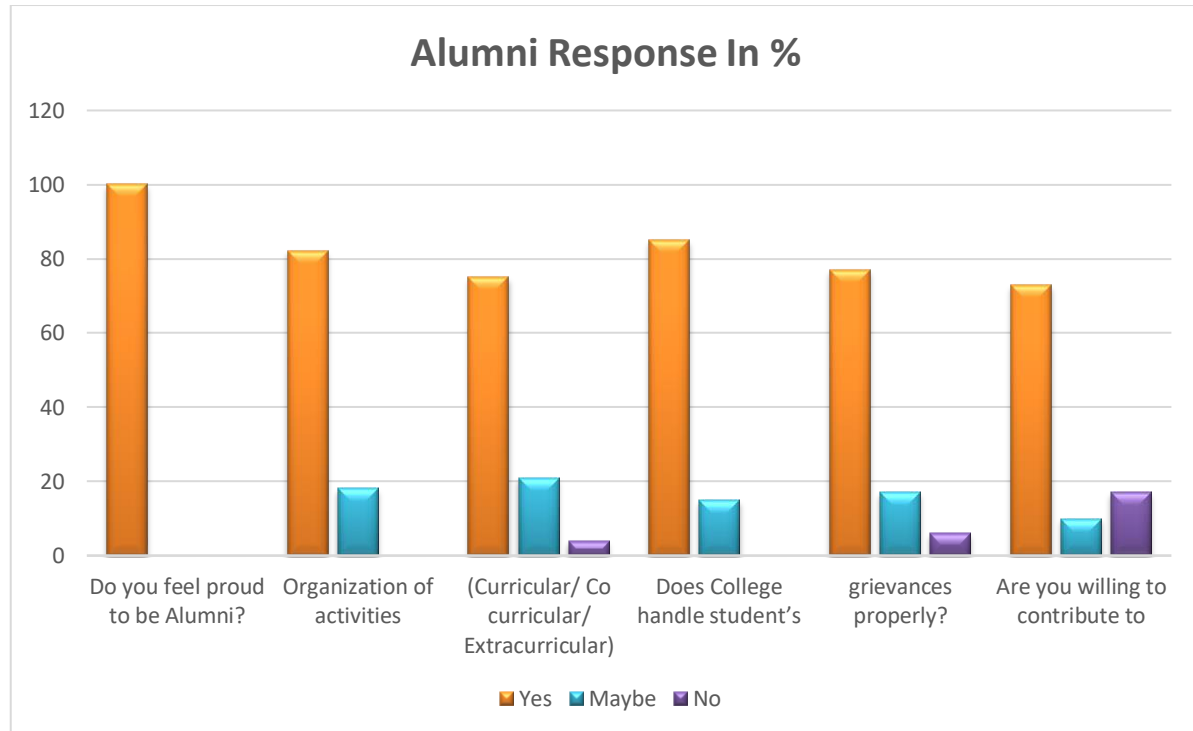
Alumni Feedback

The constructive involvement of alumni in regular activities of the college helps in understanding the requirements of industry from employers' point of view. Alumni feedback is used to analyse the teaching-learning process for the holistic development of students.

Tabular Representation of alumni Feedback Response:

Question No.	Evaluation Point	Response in %		
		Yes	Maybe	No
1	Do you feel proud to be Alumni?	100	00	00
2	Organization of activities (Curricular/ Co curricular/ Extracurricular)	82	18	00
3	Does College handle student's grievances properly?	75	21	04
4	Are you willing to contribute to the development of the college?	85	15	00
5	If you are invited, will you be interested to guide students?	77	17	06
6	Do you receive regular updates through Mails/Calls/SMS etc.?	73	10	17

Graphical Representation of Alumni Feedback Response:

Alumni Response In %

It is evident from the responses that the alumni of the college are happy to be a part of the college and they are quite interested to stay connected. They have expressed their keenness to associate with college for several activities.

Action Taken

The College has organized a series of placement preparation sessions for second year and third year students of the college in association with T.I.M.E, Pune. It has also conducted placement drives in association with Mphasis Ltd., Topper Technologies etc. Students are also informed about the placements dives that take place elsewhere in the city.
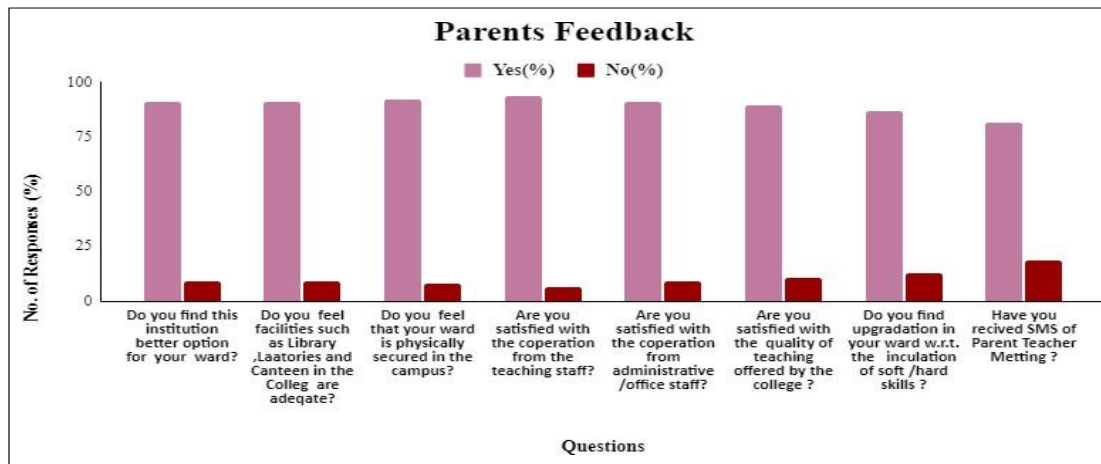
Parents Feedback:

The feedback from the parents is collected to understand their opinion on the quality of services and facilities provided by college.

Tabular Representation of Parents Feedback Response:

Question No.	Evaluation Point	Response in %	
		Yes	No
1	Do you find this institution better other for your ward?	91	9
2	Do you feel facilities such as Library, Laboratories and Canteen in the College are adequate?	91	9
3	Do you feel that your ward is physically secured in the campus?	92	8
4	Are you satisfied with the cooperation from the teaching staff?	93	7
5	Are you satisfied with the cooperation from administrative /office staff?	91	9
6	Are you satisfied with the quality of teaching offered by the college?	89	11
7	Do you find up-gradation in your ward with respect to the incubation of soft /hard skills?	87	13
8	Have you received SMS of Parent Teacher Meeting?	81	19

Graphical Representation of Parents Feedback Response

With reference to the responses received, it is observed that parents are highly satisfied with the facilities provided in the campus. They are appreciative of the cordial approach extended by the staff members.

Action Taken

Parents' valuable suggestions for further improvement have been taken into consideration. College has planned to conduct more value addition programmes.
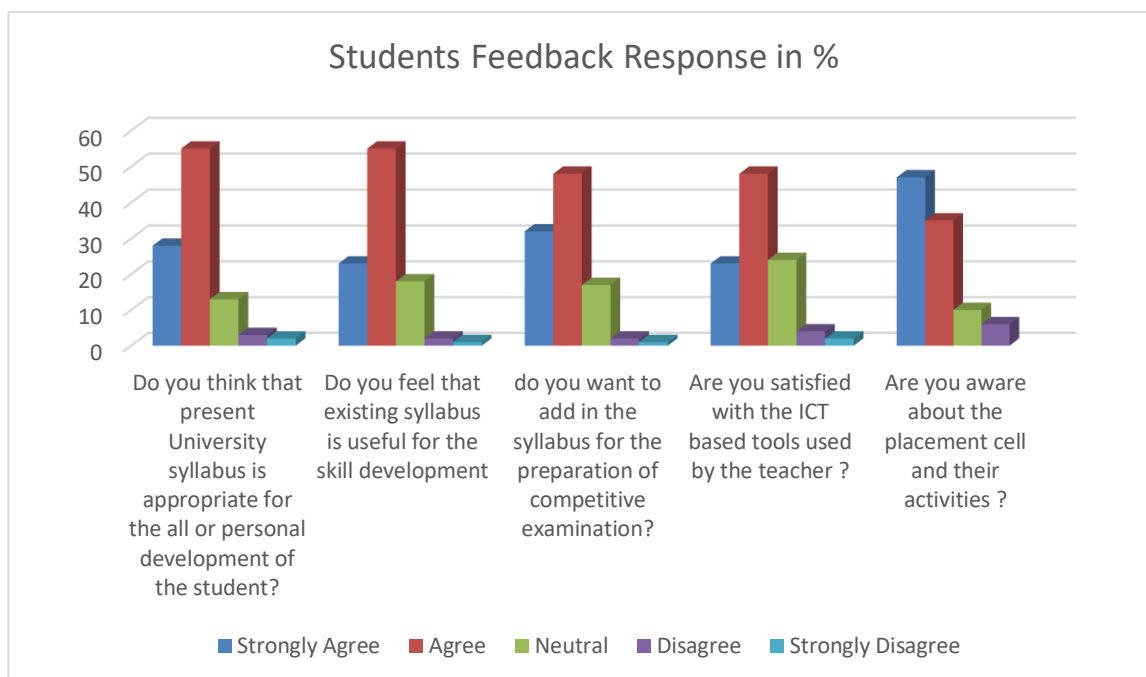
Student's Feedback:

The objective of collecting feedback on views and suggestions of students is to understand the expectation of students from syllabus.

Tabular Representation of Students Feedback about Syllabus:

Question	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Do you think that present University syllabus is appropriate for the all or personal development of the student?	28	55	13	3	2
Do you feel that existing syllabus is useful for the skill development	23	55	18	2	1
do you want to add in the syllabus for the preparation of competitive examination?	32	48	18	2	1
Are you satisfied with the ICT based tools used by the teacher ?	23	48	24	4	2
Are you aware about the placement cell and their activities ?	47	35	10	6	4

Graphical Representation of Students Feedback:

Students Feedback Response in %

The above feedback representation interprets that in general all the students are satisfied with the curriculum, its updation and its relevance.

Action Taken: The suggestions based on feedback are communicated to CDC and the BoS, SGBAU.
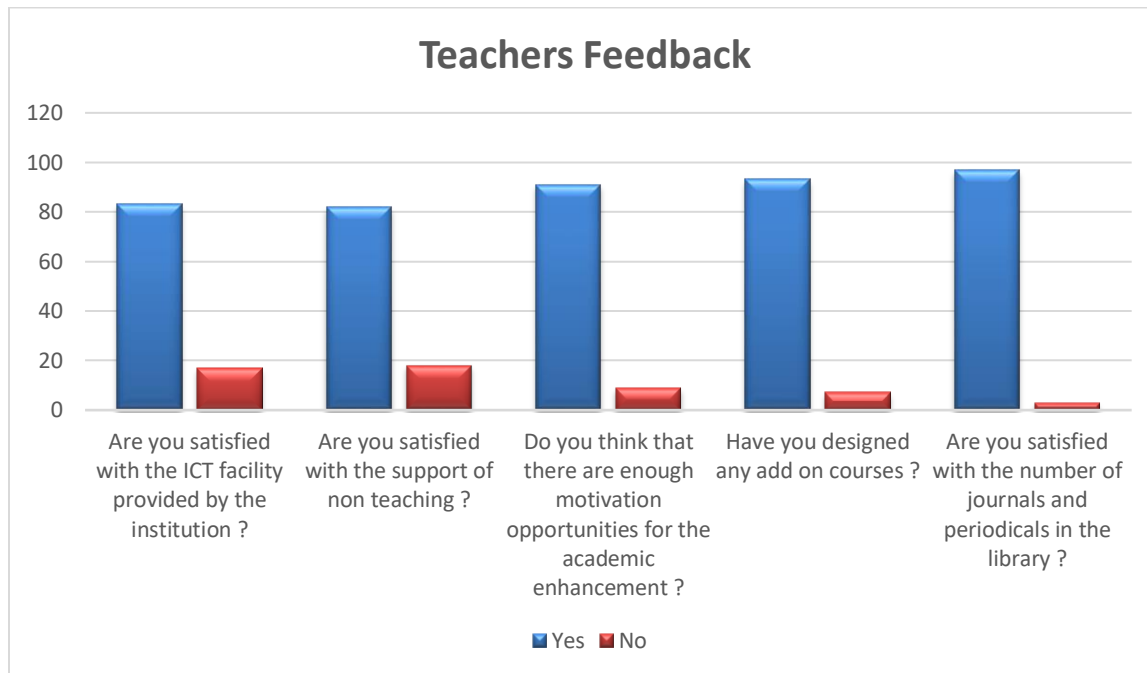
Teacher's Feedback

The responses from Teachers are collected to further strengthen various facilities and teaching, add on to curricular, co-curricular and extra-curricular activities, and maintain the quality of teaching-learning and to sustain the healthy ambience in college.

Tabular Representation of Teachers Feedback Response in %:

Question No.	Evaluation Point	Yes	No
1	Are you satisfied with the ICT facility provided by the institution ?	83	17
2	Are you satisfied with the support of non teaching ?	82	18
3	Do you think that there are enough motivation opportunities for the academic enhancement ?	91	09
4	Have you designed any add on courses ?	93	07
5	Are you satisfied with the number of journals and periodicals in the library ?	97	03

Graphical Representation of Teachers Feedback Response:

Teachers Feedback

(Bar chart showing Yes/No responses for five questions)

Y-axis: 0 to 120 (in increments of 20)

Question	Yes	No
Are you satisfied with the ICT facility provided by the institution ?	~83	~16
Are you satisfied with the support of non teaching ?	~82	~18
Do you think that there are enough motivation opportunities for the academic enhancement ?	~91	~9
Have you designed any add on courses ?	~93	~7
Are you satisfied with the number of journals and periodicals in the library ?	~97	~3

■ Yes ■ No

As per the responses received from teachers, it is evident that teachers are satisfied and happy with the facilities provided by the college. Some relevant suggestions are also extended by the teachers.

Action Taken

During pandemic some of the academic and other activities had to be done on virtual mode by the Teachers. Therefore academic schedules are adjusted accordingly to the Teachers response.

Sitabai Arts, Commerce & Science College, Akola
Report on Analysis of Feedback

Academic Year 2020-21

The college obtains feedback on academic performance and ambience of the institution from stakeholders. The objective of collecting feedback from stakeholders is to understand the impact of efforts taken by institution to improvethe quality of education and to lead towards the holistic development of students.

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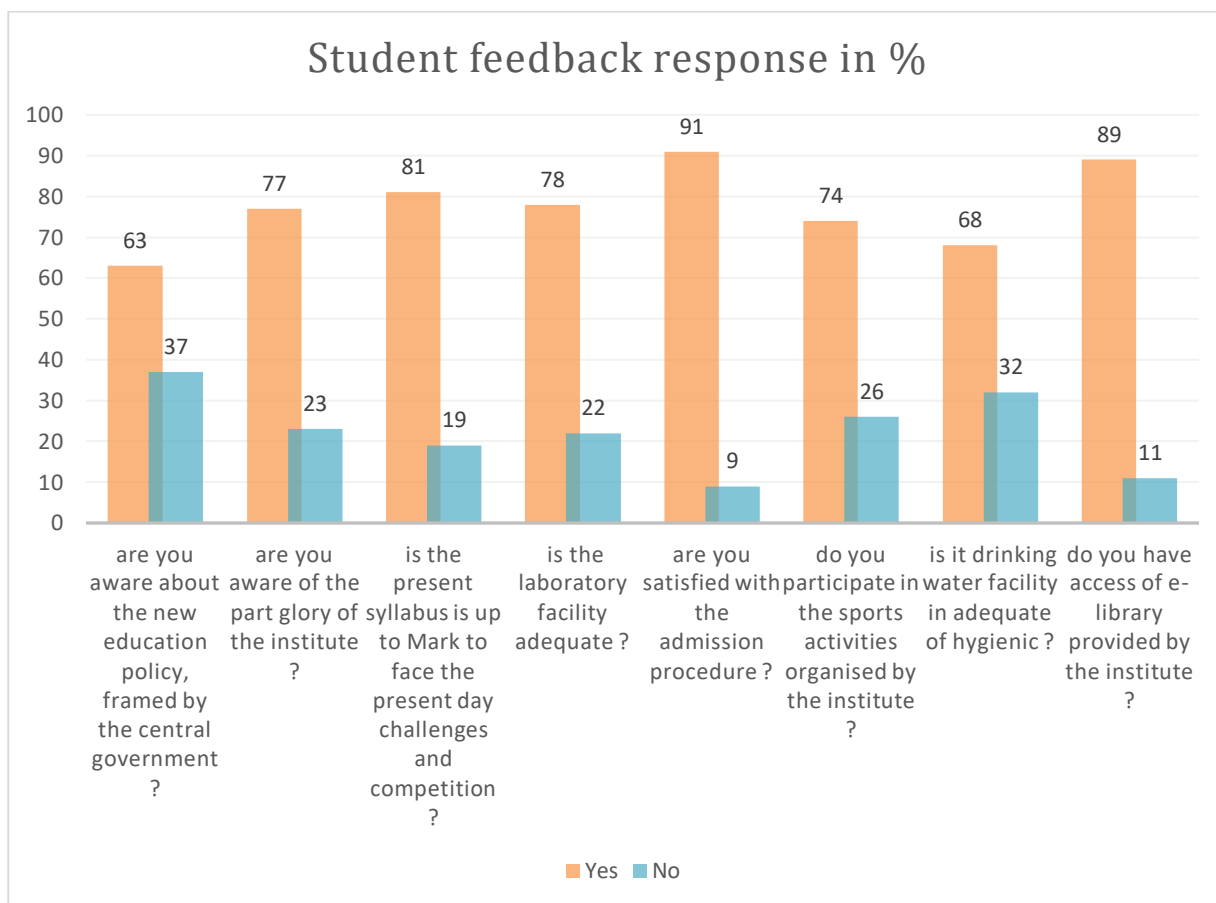
Student's Feedback

The responses from students are collected to further strengthen infrastructure facilities, add on to curricular, co-curricular and extra-curricular activities, and maintain the quality of teaching-learning and to sustain the healthy ambience in college.

Tabular Representation of Students Feedback Response in %:

Question No.	Evaluation Point	Yes	No
1	are you aware about the new education policy, framed by the central government ?	63	37
2	are you aware of the part glory of the institute ?	77	23
3	is the present syllabus is up to Mark to face the present day challenges and competition ?	81	19
4	is the laboratory facility adequate ?	78	22
5	are you satisfied with the admission procedure ?	91	9
6	do you participate in the sports activities organised by the institute ?	74	26
7	is it drinking water facility in adequate of hygienic ?	68	32
8	do you have access of e- library provided by the institute ?	89	11

Graphical Representation of Students Feedback Response:

Student feedback response in %

Question	Yes	No
are you aware about the new education policy, framed by the central government ?	63	37
are you aware of the part glory of the institute ?	77	23
is the present syllabus is up to Mark to face the present day challenges and competition ?	81	19
is the laboratory facility adequate ?	78	22
are you satisfied with the admission procedure ?	91	9
do you participate in the sports activities organised by the institute ?	74	26
is it drinking water facility in adequate of hygienic ?	68	32
do you have access of e-library provided by the institute ?	89	11

As per the responses received from students, it is evident that students are reasonably happy with the facilities and activities conducted by the college. Some relevant suggestions are also extended by the students.

Action Taken

During pandemic some of the academic and other activities had to be rescheduled as per the responses of the students. Therefore, academic schedules are adjusted accordingly. College has taken efforts to upgrade the facilities including IT facilities and has increased collection of reading materials. College has conducted several Guest Lectures, Seminars etc. and cultural activities on online platform.
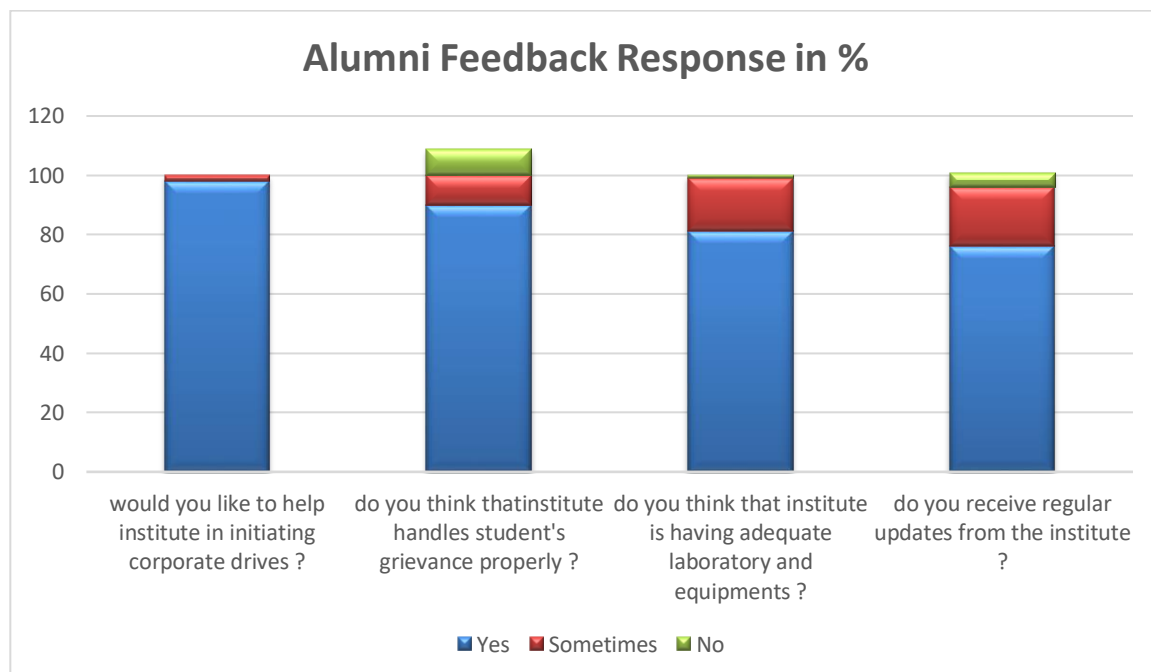
Alumni Feedback

Alumni feedback offers important perspectives for evaluating academic programmes and other activities.

Tabular Representation of Alumni Feedback Response:

Question No.	Evaluation Point	Response in %		
		Yes	Sometimes	No
1	would you like to help institute in initiating corporate drives ?	98	2	0
2	do you think thatinstitute handles student's grievance properly ?	90	10	0
3	do you think that institute is having adequate laboratory and equipments ?	81	18	1
4	do you receive regular updates from the institute ?	85	15	0

Graphical Representation of Alumni Feedback Response:

With reference to the above representation it is observed that the alumni are very happy to be a part of the college. They have expressed their various views on various issues.

Action Taken

With the active participation of our alumni, college has conducted various workshops like Cyber Security, Assemble it yourself, and several guest lecturers. The college has organized various sports activities like inter-college competition etc.
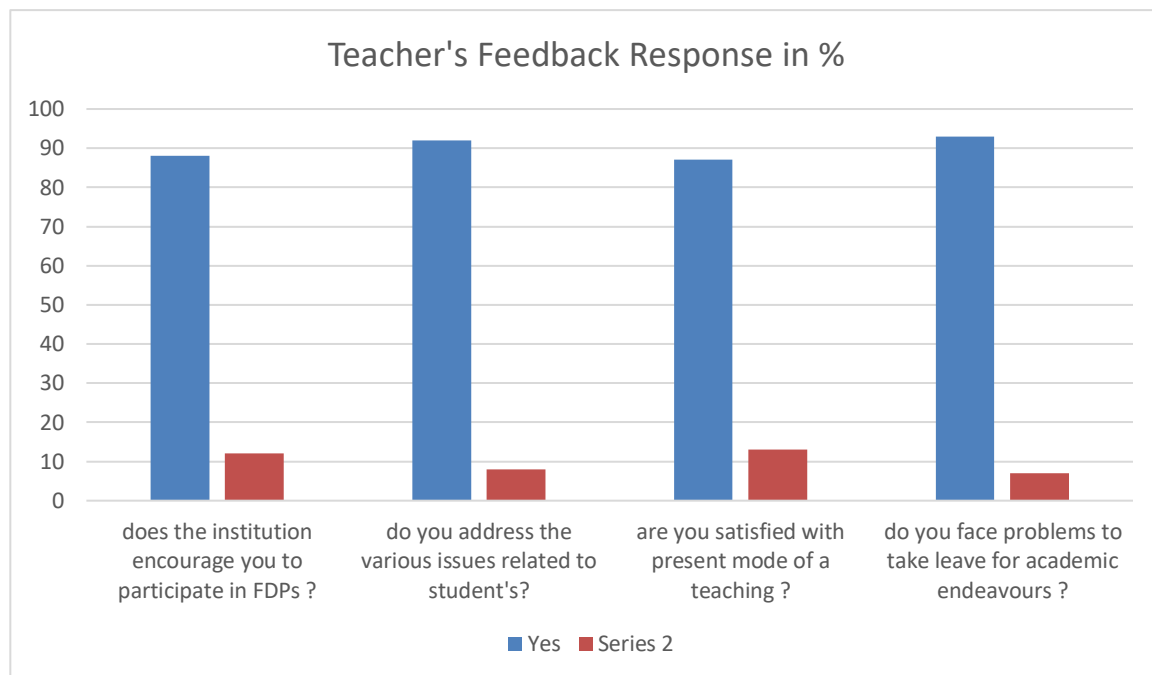
Teacher's Feedback

The responses from Teachers are collected to further strengthen various facilities and teaching, add on to curricular, co-curricular and extra-curricular activities, and maintain the quality of teaching-learning and to sustain the healthy ambience in college.

Tabular Representation of Teachers Feedback Response in %:

Question No.	Evaluation Point	Yes	No
1	does the institution encourage you to participate in FDPs ?	88	12
2	do you address the various issues related to student's?	92	08
3	are you satisfied with present mode of a teaching ?	87	13
4	do you face problems to take leave for academic endeavours ?	93	07

Graphical Representation of Teachers Feedback Response:

Teacher's Feedback Response in %

A bar chart with the following approximate values:

Question	Yes	Series 2
does the institution encourage you to participate in FDPs ?	88	12
do you address the various issues related to student's?	92	8
are you satisfied with present mode of a teaching ?	87	13
do you face problems to take leave for academic endeavours ?	93	7

Legend: ■ Yes ■ Series 2

As per the responses received from teachers, it is evident that teachers are reasonably happy with the facilities and activities conducted by the college. Some relevant suggestions are also extended by the teachers.

Action Taken

During pandemic some of the academic and other activities had to be rescheduled as per the responses of the Teachers. Therefore academic schedules are adjusted accordingly.

Sitabai Arts, Commerce & Science College, Akola
Report on Analysis of Feedback

Academic Year 2021-22

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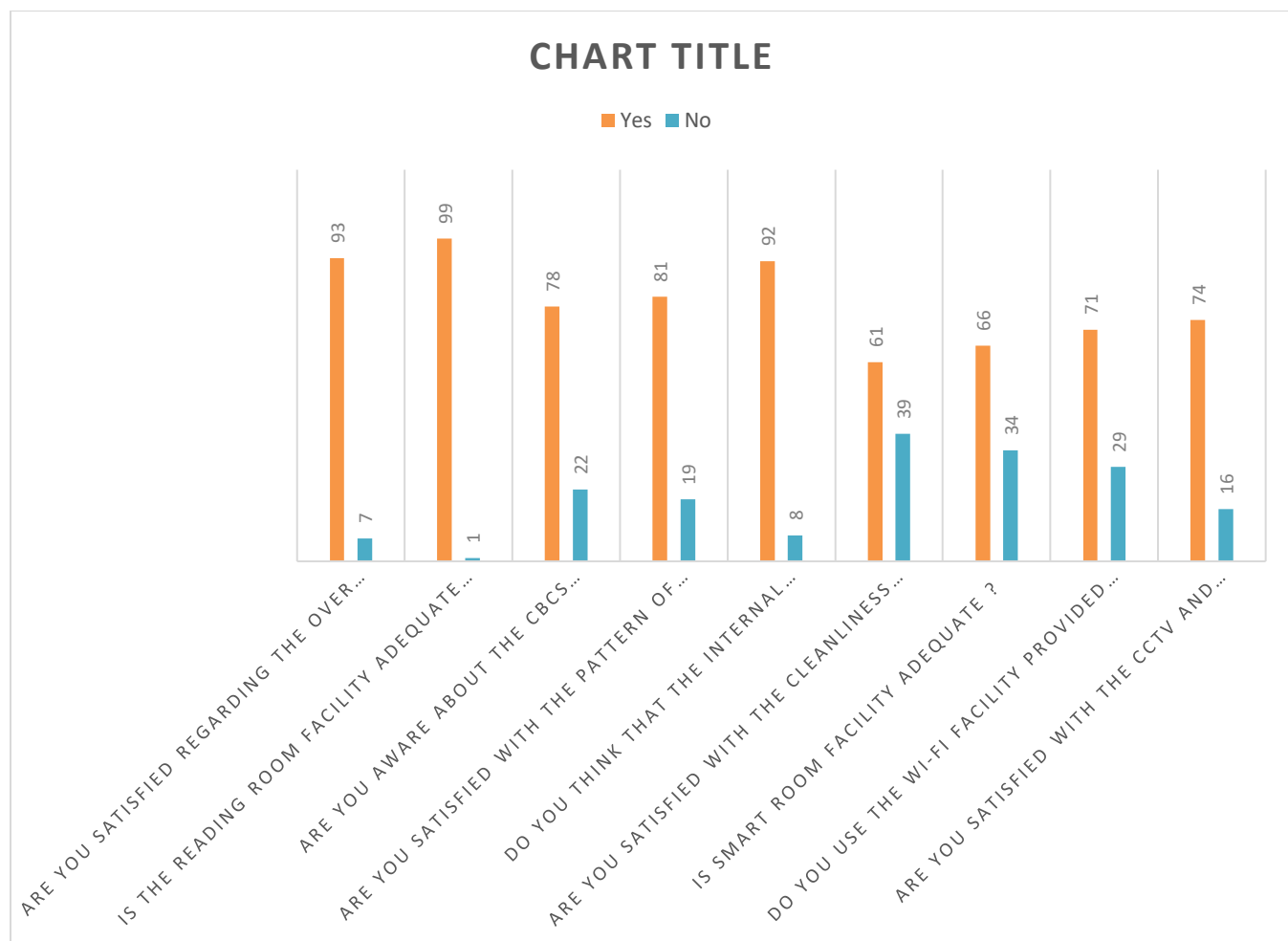
Student's Feedback

The responses from students are collected to further strengthen infrastructure facilities, add on to curricular, co-curricular and extra-curricular activities, and maintain the quality of teaching-learning and to sustain the healthy ambience in college.

Tabular Representation of Students Feedback Response In % :

Question No.	Evaluation Point	Yes	No
1	Are you satisfied regarding the over all information system of the college ?	93	7
2	Is the reading room facility adequate in the library ?	99	1
3	Are you aware about the CBCS introduced by the University ?	78	22
4	Are you satisfied with the pattern of question papers ?	81	19
5	Do you think that the internal assessment is necessary for the preparation of the exam ?	92	8
6	Are you satisfied with the cleanliness of the classrooms ?	61	39
7	Is smart room facility adequate ?	66	34
8	Do you use the Wi-Fi facility provided by the institute ?	71	29
9	Are you satisfied with the CCTV and security system of the college ?	74	16

Graphical Representation of Students Feedback Response:

CHART TITLE

■ Yes ■ No

Question	Yes	No
ARE YOU SATISFIED REGARDING THE OVER...	93	7
IS THE READING ROOM FACILITY ADEQUATE...	99	1
ARE YOU AWARE ABOUT THE CBCS...	78	22
ARE YOU SATISFIED WITH THE PATTERN OF ...	81	19
DO YOU THINK THAT THE INTERNAL...	92	8
ARE YOU SATISFIED WITH THE CLEANLINESS...	61	39
IS SMART ROOM FACILITY ADEQUATE ?	66	34
DO YOU USE THE WI-FI FACILITY PROVIDED...	71	29
ARE YOU SATISFIED WITH THE CCTV AND...	74	16

As per the responses received from students, it is evident that students are reasonably happy with the facilities and activities conducted by the college. Some relevant suggestions are also extended by the students.

Action Taken

During pandemic some of the academic and other activities had to be rescheduled as per the responses of the students. Therefore, academic schedules are adjusted accordingly. College has taken efforts to upgrade the facilities including IT facilities and has increased collection of reading materials. College has conducted several Guest Lectures, Seminars etc. and cultural activities on online platform.
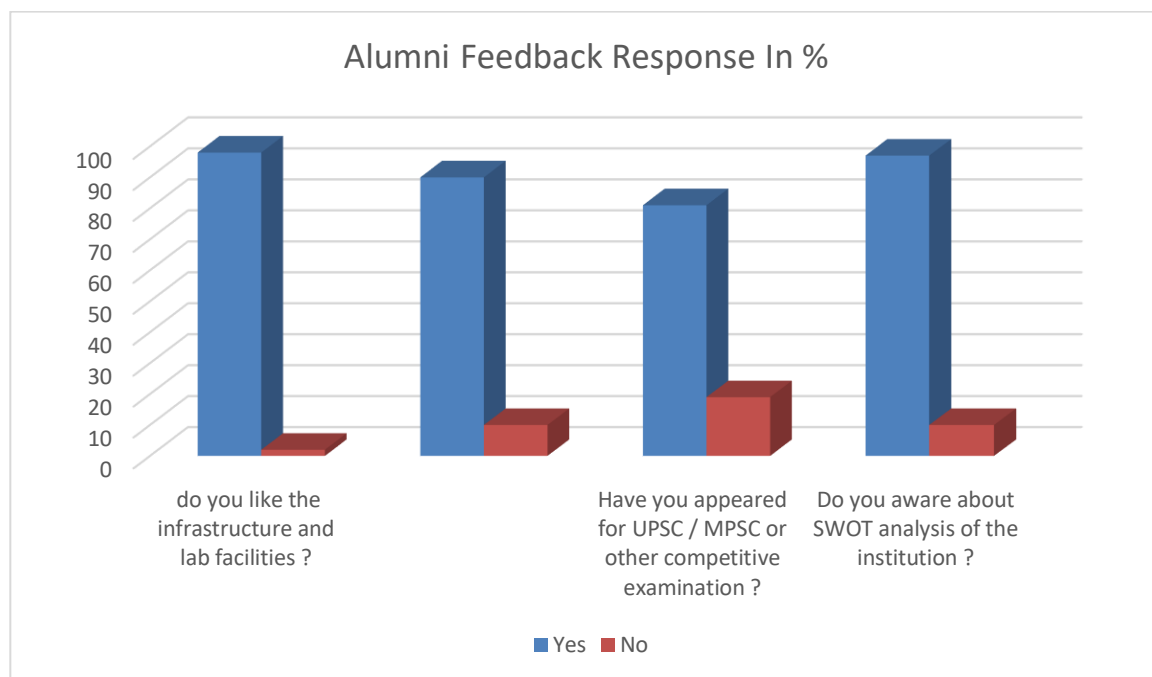
Alumni Feedback

Alumni feedback offers important perspectives for evaluating academic programmes and other activities.

Tabular Representation of Alumni Feedback Response:

Question No.	Evaluation Point	Response in %	
		Yes	No
1	do you like the infrastructure and lab facilities ?	98	2
2	Have you appeared for UPSC / MPSC or other competitive examination ?	90	10
3	Do you aware about SWOT analysis of the institution ?	81	19
4	Are you Satisfied about the student teacher relationship in the college ?	97	3

Graphical Representation of Alumni Feedback Response In % :

Alumni Feedback Response In %

With reference to the above representation, it is observed that the alumni are very happy to be a part of the college. They have expressed their willingness to associate with college for several activities including academic, sports, cultural etc.

Action Taken

With the active participation of our alumni, college has conducted various workshops on SWOT and several guest lecturers. The college has organized various activities suggested by the alumni.
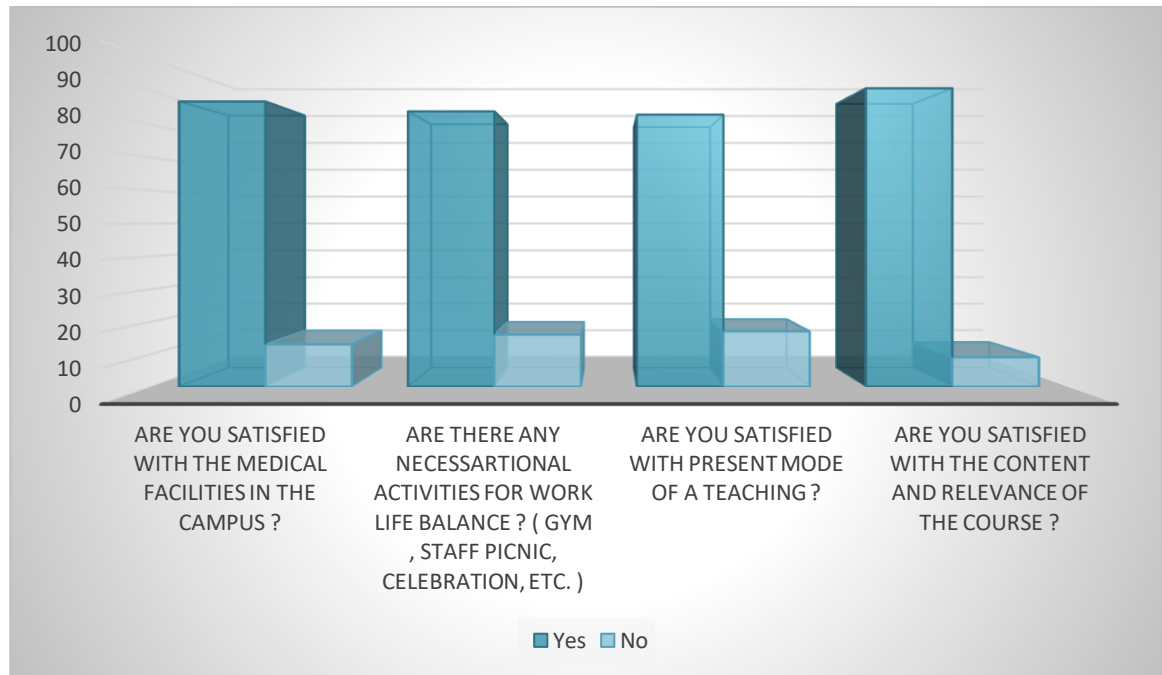
Teacher's Feedback

The responses from Teachers are collected to further strengthen various facilities and teaching, add on to curricular, co-curricular and extra-curricular activities, and maintain the quality of teaching-learning and to sustain the healthy ambience in college.

Tabular Representation of Teachers Feedback Response in %:

Question No.	Evaluation Point	Yes	No
1	Are you satisfied with the medical facilities in the campus ?	87	13
2	Are there any necessartional activities for work life balance ? (gym , staff picnic, celebration, etc.)	84	16
3	are you satisfied with present mode of a teaching ?	83	17
4	Are you satisfied with the content and relevance of the course ?	91	09

Graphical Representation of Teachers Feedback Response In % :

As per the responses received from teachers, it is evident that teachers are reasonably happy with the facilities and activities conducted by the college. Some relevant suggestions are also extended by the teachers.

Action Taken

During pandemic some of the academic and other activities had to be rescheduled as per the responses of the Teachers. Suggestions of the teachers are forwarded to the management and CDC.